

SUMMER SAVINGS

Sprinkler & Sewer Programs



Need help with your water and sewer bills?

The Northeast Ohio Regional Sewer District offers two different programs with online sign-ups.

SUMMER SPRINKLER PROGRAM

For some customers, residential water use increases during the summer months because of lawn sprinkling and other seasonal use. But most of this additional water does not return to the sewer system. For this reason, the Sewer District offers the Summer Sprinkling Program in which summer residential sewer bills are based on either average winter water consumption, or actual summer water consumption, whichever is lower. The program is in effect each year from May 1 through September 30.

For customers who qualify, their bills during these months likely will be lower. And there is no need to re-apply; once enrolled, customers are required to re-apply only if they change residences.

LEARN MORE: <https://www.neorsd.org/now-apply-for-summer-sprinkling-progra/>

SEWER PROGRAMS

Homestead Program- For those challenged to pay their sewer bill, a reduction program exists. It's available to customers aged 65 or older, or customers under 65 who are totally disabled. Total household income must not exceed \$34,500 for 2022. Enrollment is valid for a three-year period.

Affordability Program- Rate reduction of 40 percent available for customers whose annual income is at or below 250 percent of the poverty level. This includes renters who can show proof of their responsibility to pay the sewer bill (such as a copy of lease agreement, proof of payment for past bills, or tenant agreement). Customers can be enrolled in either the Homestead program or the Affordability program, but not both.

Plumbing/Sewer Repair- Eligible homeowners may receive emergency service line replacements and other plumbing repairs. You must be a homeowner in the Sewer District's service area and meet income guidelines. If you qualify, CHN Housing Partners will send a plumber to make the necessary repairs. You may use this program to assist with repairs once every two years. Contact CHN Housing Partners "Energy Services" line at 888-377-3774.

LEARN MORE: <https://customerservice.neorsd.org/s/cost-saving-program>